

SANGAMON COUNTY, ILLINOIS

ORDINANCE
NUMBER 21 - 36

**AN ORDINANCE ADDING A DISCLAIMER THE VILLAGE CUSTOMER SERVICES
POLICY HANDBOOK (REVISED SEPTEMBER, 2021)**

DAVE KIMSEY, Village President
DAN HOLDEN, Village Clerk

KRISTEN CHIARO
ANDREW DETMERS
MEREDITH FERGUSON
BRETT GERGER
MATT MAU
PAUL SCHERSCHEL
Village Trustees

Published in pamphlet form by authority of the President and Board of Trustees of the Village of
Chatham
on October 12, 2021

Sorling Northrup – 1 N. Old State Capitol Plaza, Suite 200, P.O. Box 5131, Springfield, IL
62705

ORDINANCE NO. 21-

AN ORDINANCE ADDING A DISCLAIMER THE VILLAGE CUSTOMER SERVICES POLICY HANDBOOK (REVISED SEPTEMBER, 2021)

WHEREAS, the Village of Chatham (“Village”), Sangamon County, State of Illinois, is a duly organized and existing Village created under the provisions of the laws of the State of Illinois, and is now operating under the provisions of the Illinois Municipal Code; and

WHEREAS, the Village has created a Customer Services Policy Handbook to clearly outline the rights and obligations of recipients of electric, water, and sewer services from the Village of Chatham, as well as the rights and obligations of the Village as a provider of those services; and,

WHEREAS, the Village has recently completed a comprehensive revision Village’s Customer Services Policy Handbook which was approved on September 28, 2021; and,

WHEREAS, upon approval, the Village Board requested that a disclaimer be added to specify that if the Customer Services Policy Handbook conflicts with the Village Code of Ordinances, the Village Code of Ordinances shall be deemed the effective policy; and,

WHEREAS, the Village President and Board of Trustees of the Village believe it is in the best interest of the Village to add disclaiming language as set forth herein.

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Chatham, County of Sangamon, as follows:

Section 1. Recitals. The foregoing recitals shall be and are hereby incorporated into and made a part of this Resolution as if fully set forth in this Section 1.

Section 2. Addition to Customer Service Policy Handbook. The first page of the Customer Services Policy Handbook shall be amended to include the following language: “Notwithstanding anything to the contrary herein, this Customer Services Policy Handbook is not

intended to supersede or overrule the Village Code of Ordinances. Should there be a conflict between the language in this Handbook and the Village Code of Ordinances, the Village Code of Ordinances shall be deemed the prevailing and correct language.”

Section 3. Severability. In the event a court of competent jurisdiction finds this ordinance or any provision hereof to be invalid or unenforceable as applied, such finding shall not affect the validity of the remaining provisions of this ordinance and the application thereof to the greatest extent permitted by law.

Section 4. Repeal and Savings Clause. All ordinances or parts of ordinances in conflict herewith are hereby repealed; provided, however, that nothing herein contained shall affect any rights, actions, or causes of action which shall have accrued to the Village of Chatham prior to the effective date of this ordinance.

Section 5. Effective Date. This Ordinance shall be in full force and effect from and after its passage, approval and publication in pamphlet form as provided by law.

	AYE	NAY	ABSTAIN	ABSENT
KRISTEN CHIARO	✓			
ANDREW DETMERS	✓			
MEREDITH FERGUSON				
BRETT GERGER	✓			
MATT MAU	✓			
PAUL SCHERSCHEL				
DAVE KIMSEY				
TOTAL	4	0	0	2

APPROVED by the President of the Village of Chatham, Illinois this 12 day of October, 2021.



 Dave Kimsey, Village President

Attest:



Dan Holden, Village Clerk