

Resolution Did Not Pass

RESOLUTION NO. 54 - 22

**A RESOLUTION APPROVING THE A LEAK ADJUSTMENT FOR
26 PHEASANT RUN DRIVE**

WHEREAS, the Village of Chatham ("Village") is an Illinois Municipal Corporation existing and operating under the Illinois Municipal Code and the laws of the State of Illinois; and,

WHEREAS, the Village operates a water distribution system; and,

WHEREAS, Village Code Section 50.120 allows for bill adjustments for water leaks; and,

WHEREAS, on April 21, 2022, Darlene and Robert Judd, the owners of 26 Pheasant Run Drive, submitted a request for leak adjustment (attached hereto as **Exhibit A**); and,

WHEREAS, on August 8, 2022, the Utility Oversight Committee met, reviewed the request, and passed a motion recommending that the owners be provided with a credit/refund of \$69.98; and,

WHEREAS, the Village President and Board of Trustees believe it to be in the best interest of the Village to provide a leak adjustment as provided for herein.

NOW THEREFORE, BE IT RESOLVED by the President and Board of Trustees of the Village of Chatham, Sangamon County, Illinois, as follows:

Section 1. Recitals. The foregoing recitals shall be and are hereby incorporated into and made a part of this Resolution as if fully set forth in this Section 1.

Section 2. Approval of Leak Adjustment. The Village Board hereby approves the approves a credit in the amount of \$69.98 for the leak adjustment attached hereto as **Exhibit A** and authorizes the Village Manager and/or Village President to execute any documents necessary to effectuate this credit.


Section 3. Effective Date. This Resolution shall be in full force and effect from and after its passage and approval.

	AYE	NAY	ABSTAIN	ABSENT
KRISTEN CHIARO		✓		
MEREDITH FERGUSON	✓			
JOHN FLETCHER				1
BRETT GERGER	Phone Dropped			OFF
TIM NICE		✓		
CARL TRY		✓		
DAVE KIMSEY				
TOTAL	1	3		

APPROVED by the President of the Village of Chatham, Illinois this 23 day of August, 2022.

Dave Kimsey, Village President

Attest:


Dan Holden, Village Clerk

Did Not Pass

EXHIBIT A
Request for Leak Adjustment



Village of Chatham Utility Office
 116 E. Mulberry Street
 Chatham, IL 62629
 217-483-2451 – Office
 217-483-3574 – Fax

5/17/22 Waiting to hear from JD about 40 day check
 6/8/22 U/m 40 offer credit
 - Darlene is thinking about offer
 6/14/22 Darlene wants to ask Genger a question before deciding

Request for Leak Adjustment

A leak on the customer's side of the meter is considered a private matter and is the responsibility of the property owner to repair. However, the Village may provide an adjustment for a leak or for increased usage for which the specific leak source has not been identified. An adjustment is only issued after the office receives a copy of a bill from a plumber showing the leak was repaired or that the property has been inspected to identify the source of the increased consumption or receipt for parts that indicates what was repaired. Adjustments will be granted no more than once every three years. Adjustments are limited to 50% of the excess amount above seasonal usage. Adjustments may be granted for sewer charges in excess of the seasonal average if the leak was external and the water was not discharged thru the sanitary sewer system, but are subject to approval from the Sangamon County Water Reclamation District.

Please attach copies of any receipts and send to the address noted above.

Robert Judd
 Customer Name (as it appears on your bill)

007967-000
 Account number (as it appears on your bill)

26 Pheasant Run
 Service Address

217-8992298
 Primary Telephone Number

darjudo2@comcast.net
 Email Address

Foundation type: Basement Slab Crawl space Trailer Other _____

Date Fixed: _____ Please note cause for water overage below:

I, the undersigned, experienced a leak or an unidentified increase in water consumption at the above service address. I have had the leak repaired or have had the property inspected by a plumber, as evidenced by the attached receipt(s), and I am requesting an adjustment to my account. Further, I understand that only the **two** highest months affected by the leak will be adjusted and that I must make payments on my account equivalent to my normal monthly bill for months affected by the leak and must pay all current monthly charges once the leak has been repaired regardless of whether or not an adjustment has been granted.

Darlene Judd
 Signature

4/21/22
 Signature Date

For Office Use Only (Adj taken in last 3 years? No Yes, Date _____) (BB Customer? No Yes) (DD Cust? No Yes)

Taking adjustment? No Yes, per _____ Date: _____

Service Period	Service	Consumption Billed	Amount Billed	Seasonal Average Consumption	Adjusted Consumption	Adjusted \$ Amount
4-22	Water	6200	60.26	2000	2100	20.41
3-22	Water	5100	49.57	2100	1500	14.58

Credit total: \$ 34.99 Prepared by: [Signature]

Utility Billing
 Judd Bob W. Darlene 007967-000 - 26 Pheasant Run Dr

User: jamiel
 Printed: 5/16/2022 9:55:01 AM



Account Number	Read Date	Reading	Consumption	Reading Period/Year	New	Billed	Estimated	Order	Description
007967-000	4/15/2022	9777	62	04/2022	False	True	False	0	
007967-000	3/3/2022	9715	51	03/2022	False	True	False	0	
007967-000	2/1/2022	9664	51	02/2022	False	True	False	0	
007967-000	1/4/2022	9613	41	01/2022	False	True	False	0	
007967-000	12/2/2021	9572	22	12/2021	False	True	False	0	
007967-000	11/2/2021	9550	25	11/2021	False	True	False	0	
007967-000	10/1/2021	9525	20	10/2021	False	True	False	0	
007967-000	9/2/2021	9505	20	09/2021	False	True	False	0	
007967-000	8/4/2021	9485	21	08/2021	False	True	False	0	
007967-000	7/2/2021	9464	17	07/2021	False	True	False	0	
007967-000	6/2/2021	9447	19	06/2021	False	True	False	0	
007967-000	5/3/2021	9428	24	05/2021	False	True	False	0	
007967-000	4/1/2021	9404	18	04/2021	False	True	False	0	
007967-000	3/1/2021	9386	18	03/2021	False	True	False	0	
007967-000	2/1/2021	9368	17	02/2021	False	True	False	0	
007967-000	1/4/2021	9351	21	01/2021	False	True	False	0	
007967-000	12/3/2020	9330	26	12/2020	False	True	False	0	
007967-000	11/2/2020	9304	24	11/2020	False	True	False	0	
007967-000	10/1/2020	9280	22	10/2020	False	True	False	0	
007967-000	9/1/2020	9258	21	09/2020	False	True	False	0	
007967-000	8/4/2020	9237	28	08/2020	False	True	False	0	
007967-000	7/1/2020	9209	23	07/2020	False	True	False	0	
007967-000	6/3/2020	9186	24	06/2020	False	True	False	0	
007967-000	5/4/2020	9162	22	05/2020	False	True	False	0	
007967-000	4/1/2020	9140	22	04/2020	False	True	False	0	
007967-000	3/3/2020	9118	19	03/2020	False	True	False	0	
007967-000	2/3/2020	9099	20	02/2020	False	True	False	0	
007967-000	1/6/2020	9079	27	01/2020	False	True	False	0	
007967-000	12/3/2019	9052	25	12/2019	False	True	False	0	
007967-000	11/4/2019	9027	22	11/2019	False	True	False	0	
007967-000	10/2/2019	9005	26	10/2019	False	True	False	0	
007967-000	9/3/2019	8979	31	09/2019	False	True	False	0	
007967-000	8/1/2019	8948	31	08/2019	False	True	False	0	

Handwritten calculations and notes:
 11,900
 - 10
 11,890
 12,800
 - 10
 12,790
 2133.33

Utility Billing

Judd Bob W. Darlene 007967-000 - 26 Pheasant Run Dr

User: jamief

Printed: 5/16/2022 9:55:16 AM



VILLAGE OF
CHATHAM
Family. Community. Prosperity.

Account Number	Read Date	Reading	Consumption	Reading Period/Year	New	Billed	Estimated	Order	Description
007967-000	4/29/2022	7	7	05/2022	True	False	False	0	
000000-000	4/15/2022	0	0	04/2022	False	True	False	0	

Service Request 19170

Record Info

Request ID:	19170	Request Type:	Water Check Leak
Priority:	1	Entered By:	meghand
Date Submitted:	4/14/2022 10:28:00 AM	Cross Street:	
Address:	26 Pheasant Run Chatham		
District:			
Comments:	21100503 Not NWA Customers water usage has increased the last 4 months. She had a plumber out yesterday who found nothing wrong in the home. I gave her print outs of "ways to save on her utility bill." and leak tablets for her 3 toilets in the home. If you guys can get me a 40 day check that would be awesome. Otherwise, check for a leak and current read, please.		
Private Notes:			
Service Request Number:			
Account Number:			
Existing Meter Read Date:			
Existing Meter Reading:			
Existing ERT Number:			
New Meter Read Date:			
New Meter Reading:			
New ERT Number:			
Old Meter Reading:			

Submitter Info

Name:	Judd, Darlene	Email:	darjud02@comcast.net
Address:	26 Pheasant Run Chatham, IL 62629		
Phone #:	217-483-2999	Extension:	
Alt. Phone #:	Extension:		
Notify:	<input type="checkbox"/>		

Activity List

Date:	4/14/2022 10:28:00 AM
User:	meghand
Comments:	Service Request Open - ID 19170 Routed To: megghanm, WaterGroup Comments: 21100503 Not NWA Customers water usage has increased the last 4 months. She had a plumber out yesterday who found nothing wrong in the home. I gave her print outs of "ways to save on her utility bill." and leak tablets for her 3 toilets in the home. If you guys can get me a 40 day check that would be awesome. Otherwise, check for a leak and current read, please.

Date: 4/27/2022 11:47:00 AM
User: jcrowford
Comments: installed a new HRE on 4/15/2022 to collect data on the water usage. I then pulled the data on 4/22/2022 and found that the usage was being used every hour for every 24 hour hour period between these dates until 4/21/2022 when they had 2 toilets replaced and usage went back to normal. I went over everything with them and explained what the 40 day check did and what we look for. I will do another 40 day check again in 2 weeks to make sure that the usage is not being used.

Date: 4/27/2022 11:47:00 AM
User: jcrowford
Comments: Service Request closed.

Date: 4/27/2022 2:02:00 PM
User: meghand
Comments: Service request printed by meghand